

# Leif Bennett

Senior ETL Developer

## Contact

### Phone

(319) 423-0859

### E-mail

Leif.Bennett@gmail.com

### LinkedIn

<https://www.linkedin.com/in/leifbennett/>

## Software

MS SQL Server

Excellent

ETL / SSIS

Excellent

ASP.NET / VB / C#

Good

ASP.NET / MVC

Average

Control-M

Very Good

MS SSMS

Excellent

AWS

Average

MS Azure

Good

JQuery

Average

Postgres

Basic

MS Project

Very Good

MS TFS

Very Good

Bitbucket

Good

**Experienced technical manager and software developer with a demonstrated history of working with a wide array of information technology used within the telecommunications and financial industries.**

**Skilled in Microsoft Database Administration, SQL Development, Statistical Data Analysis, Project Management and ETL Design. Able to translate complex requirements between stakeholders and development teams accurately and effectively resulting in positive outcomes.**

**Possesses a strong understanding of current database server and web technologies along with standard life-cycle software development methodologies commonly used today.**

## Experience

2019-07 -  
Current

### Senior SQL Developer - Team Lead

*Transamerica Life Insurance, Cedar Rapids, IA*

- Primary developer for all ETL enhancements and on-going production support for both Asset Modeling System (ATS) and Individual Universal Life (IUL) applications
- Completed comprehensive modernization project for ATS application that included upgrading all existing SSIS packages and SQL databases to work with all new web, application and database servers that were concurrently being upgraded from MS Windows Server 2008 to Windows Server 2016.
- Developed ETL solutions for IUL using SSIS packages to consume and process data between variety of existing on-prem servers and new data warehouses that significantly improved latency and shortened trading desk approval times.
- Followed standard practices for migrating changes to test and production environments and provided technology support to meet business requirements

2016-01 -  
2019-07

### SMTS - Manager - National Partner Operations

*Verizon - Digital & Strategic Sales, Cedar Rapids, IA*

- Managed cross-functional team of web developers, Database programmers, Business Analysts and Site Administrators
- Reduced expenses by driving replacement of third party development, hosting, and software with internally developed custom solutions. in-house development of new LMS/CMS application "Verizon University" resulted in savings of \$1.2M annually and supported over 10K users world-wide.
- Led cross-functional design thinking sessions for several application enhancement projects that resulted in measurable improvements in both SLA and content deliverables.
- Designed and implemented processes for several applications that automated CPNI data masking for development/testing environments to comply with security standards.

2008-05 -  
2016-01

### Senior Software Systems Engineer

*Verizon - Business Markets, Cedar Rapids, IA*

- Served as project manager, technical analyst and primary liaison between executive leadership, vendors, stakeholders, and application development teams
- Reduced expenses by developing a web-based call tracking application which allowed for tracking inbound Customer Service calls to pinpoint retention opportunities and track save close rates. Over 18K calls were tracked each day which directly led to increased customer retention.
- Performed sophisticated ad-hoc custom analyses against internal application data to support executive and business stakeholder requests.

Jira / Confluence  
Very Good

Sourcetree  
Good

ApexSQL  
Very Good

MS Visual Studio 2017 / 2019  
Good

WinSCP  
Excellent

VMWare  
Average

MS Powershell  
Good

Hadoop  
Average

RedGate  
Very Good

Jenkins  
Average

MS SSRS  
Good

1998-07 -  
2008-05

- Autonomously diagnosed and addressed operational data issues with primary focus on latency and data normalization.

## Software Systems Engineer

*Verizon - Small Business, Cedar Rapids, IA*

- Reduced expenses by developing an application framework that would import faxed and scanned images of customer correspondence to allow CS vendors to resolve via the web. This effort mitigated long term storage costs for tons of mail received each month and decreased SLA from days to hours. This application processed over twenty-four million customer requests and provided savings of \$12.6M dollars.
- Designed databases, stored procedures, reports and data table inputs and interfaces using MS SQL Server with C#/VB.net
- Administrated dozens of MS SQL Server instances across several corporate data centers and local on-prem installations.
- Implemented complex transactional replication configurations encompassing several MS SQL Server clusters.

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## Education and Military Service

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### Computer Science & Graphic Arts

*University of Northern Iowa - Cedar Falls, IA*

### Inspector General - Administrative Specialist

*U.S. Army Reserves - 103rd Corps Support Command*